

Lub *Office of Cybersecurity* hauv UW–Madison tau hais tias nws yeej muaj taus tej yam tsis zoo thaum txo ib yam *app* rau lub xovtooj ntawm tes. Nws xav kom cov neeg siv qhov *WhatsApp* ua cov ruam nram no pab thiaj tsis muaj teeb meem:

### 1. Ob Ruam Ua Qhia Tias Yog Koj Tiag (*Two Step Verification*)

- a. Qhib qhov **WhatsApp**
- b. Twb ntiv tes rau qhov **Settings**
- c. Twb ntiv tes rau **Account**
- d. Twb ntiv tes rau qhov **Two-step verification** thiab kov **Enable**.
- e. Ntaus ib tus **PIN muaj 6 tus tsiaj ntawv thiab lej** koj xaiv thiab rov ntaus nws dua qhia kom tseeb.
- f. Yog koj xav kom *WhatsApp* xa ib tsab *email* rau koj muab dua tus *PIN* tshiab thaum koj tsis nco qab koj tus *PIN*, ntaus koj tus *email address* nov thiab ua raws ruam g thiab h. Kov qhov **Skip** yog koj tsis xav tso koj tus *email address* rau.
- g. Twb ntiv tes rau **Next**.
- h. Rov ntaus koj qhov *email address* rau kom tseeb thiab kov **Save** los **Done**.

### 2. Pauv kev pawg *WhatsApp* qhib tau ntawm “*Everyone*” mus rau “*My Contacts*”

- a. Qhib **WhatsApp**
- b. Twb ntiv tes rau qhov **Status**
- c. Twb ntiv tes rau **Privacy**
- d. Twb ntiv tes rau qhov “**My contacts**” thiab nyem “**DONE**”.

Nram no yog cov koj ua tau ntiv kom siv *WhatsApp* thiab lub xovtooj txhob muaj teeb meem:

### Txo Nruab qhov kom *WhatsApp* hloov (*update*)

#### **Android**

- a. Mus rau qhov *Google Play Store* thiab nrhiav **WhatsApp Messenger**.
- b. Twb ntiv tes rau qhov **Update** puab ntawm qhov *WhatsApp Messenger*.

#### **iPhone**

- a. Mus rau hauv *App Store* thiab nrhiav **WhatsApp Messenger**.
- b. Twb ntiv tes rau qhov **UPDATE** puab ntawm qhov *WhatsApp Messenger*.

### Nruab qhov kho hloov qhov *Smartphone operating system*

- Rau *Android*, nyem qhov qhib no thiab ua raws kev qhia:  
<https://support.google.com/android/answer/7680439?hl=en>
- Rau *iPhone*, nyem qhov qhib no thiab ua raws kev qhia:  
<https://support.apple.com/guide/iphone/update-ios-iph3e504502/ios>

Thov xa *email* rau Jzong Thao, [jzong.thao@wisc.edu](mailto:jzong.thao@wisc.edu), tshem koj tus xovtooj tawm hauv daim npe yog koj tsis xav kom tau txais cov xov xwm *WhatsApp* xa lawm.